

Congress of the United States
House of Representatives
Washington, DC 20515-0530

May 23, 2025

The Honorable Tom Cole
Chairman
Committee on Appropriations
H-305, U.S. Capitol
U.S. House of Representatives
Washington, DC 20515

The Honorable Rosa DeLauro
Ranking Member
Committee on Appropriations
1036 Longworth House Office Building
U.S. House of Representatives
Washington, DC 20515

Dear Chairman Cole and Ranking Member DeLauro:

I am requesting funding for the Updating and Replacing Customer Information Systems at Glendale and Burbank Stations project in Fiscal Year 2026. The entity to receive funding for this project is Southern California Regional Rail Authority (Metrolink) located at 900 Wilshire Blvd, Suite 1500, Los Angeles, California 90017. The project sites are 400 West Cerritos Ave, Glendale, California, 91204 and 201 N. Front St., Burbank, California, 91502. The funding would be used for the replacement of the Customer Information Systems at two Metrolink Stations, Glendale station and Burbank-downtown station.

The project is an appropriate use of taxpayer funds because it enhances existing public transit stations, improves the customer experience for current Metrolink customers, and encourages the use of public transportation in the Los Angeles region. This project would upgrade outdated Customer Information Systems technology at 2 Metrolink stations, Glendale and Burbank-downtown. These stations are highly utilized, with an average of 650 people boarding at these stations each weekday. Metrolink's mission is to provide a safe, efficient, dependable, and on-time transportation service with outstanding customer experience that enhances overall quality of life. Upgrading this technology will improve the customer experience by providing "at-a-glance" information on train status, delays, and other important information necessary to ensure a seamless ride. Better communication with passengers is central to Metrolink's strategy to recruit new repeat customers and retain the existing ridership base. These station improvements are also critical to ensuring the Los Angeles region is equipped to handle the increased tourism for the 2028 Olympic and Paralympic games. This project is a priority for the region because it will enhance the rider experience at two highly utilized stations and promote increased ridership across Metrolink's system. Increased public transportation ridership also reduces congestion on neighboring freeways and city streets, reducing wear and tear on federal highways and improving highway safety by removing drivers.

The project has a federal nexus because the funding provided is for purposes authorized by Chapter 53 of Title 49 of the United States Code. I certify that I have no financial interest in this project, and neither does anyone in my immediate family.

Sincerely,



Laura Friedman
Member of Congress